

Temporarily disable your anti-virus program

How to temporarily disable your anti-virus program to allow InteractiveDMS to update:

1. Locate the antivirus protection program icon on the **Windows Notification Area**. The notification area is located on the right portion of the Taskbar next to the time. New versions of Windows hide all icons until you click the up arrow. Below are some examples of how program icon may look:



McAfee, Norton, and AVG examples

2. Once the antivirus icon has been located, right-click the icon and select disable, stop, or something similar. In some cases, you may need to open the program control center and disable it using the program's menus.